



LEADING IN TIMES OF CRISIS

Part 1: The Challenges

- Open the session with the question:
Is leading in times of calm different to leading in times of crisis?
- Then go deeper into the previous answer:
What challenges do we face when leading in times of difficulty?
- Write the answers your team gives on a flipchart: the difficulties that arise in crisis situations.

Part 2: The Skills We Need

- Now we are going to focus on the skills we need to successfully meet those challenges.
- Retrieve the 9 tips for Leading in Times of Crisis and distribute / read them out to your team.
- For each tip, ask them to identify a real example, situation or problem within your organization, where the respective key might be applied.
- Then ask them to describe briefly HOW this key might be applied to the situation.
- Write them on the flipchart.
- The idea is to identify real situations, and by using the tips, develop solutions that you can apply to manage these situations.

Thank everyone for their participation.